



VON assistance with 2019-nCoV screening at CFB Trenton

Frequently Asked Questions

February 18, 2020

1. Why has VON Canada been engaged by the Public Health Agency of Canada?

VON has been engaged by the Public Health Agency of Canada to assist with medical screening support for returning Canadian passengers at CFB Trenton. This is a testament to the quality of care our team provides and the trust placed in us by our partners, including government.

2. What kind of support will VON be providing to returning passengers?

VON nurses will assist with screening, which will take place twice daily for the duration of the mandatory 14-day quarantine period for returning passengers.

3. How will this impact VON's regular delivery of care in Trenton, Ontario?

Regular service delivery and care for clients in the Trenton area will not be impacted.

4. What support is being provided to employees assisting with care at CFB Trenton?

VON employees will follow direction given by the Public Health Agency of Canada and their Quarantine Officers.

The safety and wellbeing of our employees and clients is a high priority for VON. We have provided our employees with a checklist to help prepare them and keep them safe, which includes educational resources and safety strategies. Our team members also employ best practices around wearing personal protective equipment and have been directed to continually self-screen and report any concerns to their supervisors.

5. How many VON employees will be at CFB Trenton?

The number of employees will fluctuate based on needs; however, we anticipate that up to seven nurses from our team may be onsite each day.

6. Will VON employees providing assistance and care at CFB Trenton be monitored for illness?

VON employees are following the direction of the Public Health Agency of Canada for the protection of healthcare workers.