

DECLARATION OF COMPLIANCE

Issued pursuant to the MSAA effective April 1, 2020

To: The Board of Directors of the Waterloo Wellington Local Health Integration Network (the "LHIN"). Attn: Board Chair

From: The Board of Directors (the "Board") of the Victorian Order of Nurses for Canada – Ontario Branch (the "HSP")

Date: June 24, 2022

Re: April 1, 2021 – March 31, 2022 (the "Applicable Period")

Unless otherwise defined in this declaration, capitalized terms have the same meaning as set out in the MSAA between the LHIN and the HSP effective April 1, 2020.

The Board has authorized me, by resolution June 24, 2022, to declare to you as follows:

After making inquiries of: Lori Cooper, Regional Executive Director and other appropriate officers of the HSP and subject to any exceptions identified on Appendix 1 to this Declaration of Compliance, to the best of the Board's knowledge and belief, the HSP has fulfilled, its obligations under the service accountability agreement (the "M-SAA") in effect during the Applicable Period.

Without limiting the generality of the foregoing, the HSP has complied with:

- (i) Article 4.8 of the MSAA concerning applicable procurement practices, and
- (ii) The *Connecting Care Act*, 2019



Peter Currie
Chair, Board of Directors

SCHEDULE F – DECLARATION OF COMPLIANCE

Appendix 1 - Exceptions

[Please identify each obligation under the MSAA that the HSP did not meet during the Applicable Period, together with an explanation as to why the obligation was not met and an estimated date by which the HSP expects to be in compliance.]

In 2021-22, our performance may have fallen outside of the corridors as set forth in Schedule D2a: Clinical Activity- Detail. Variances are captured in the SRI reporting in the functional areas that were impacted by COVID-19 and human health resources capacity challenges.

Program	Target Not Achieved	Comment
CSS IH - Transportation 72 5 82 14	Individuals Served Visits	Service delivery impacted by COVID 19 restrictions
CSS IH – Day Services 72 5 82 20	Attendance Days Face to Face	Service delivery impacted by COVID 19 restrictions
CSS IH - Transportation - Client 72 5 82 14	Individuals Served Visits	Service delivery impacted by COVID 19 restrictions